Date: May 5, 2016

To: ACE Executive Board

From: Chris Dubeau, Chair of Negotiations

RE: ACE Server Replacement Recommendation
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The Ace website has been under attack several times and most recently has effected this last online voting. The company, Verio, continues to take several days to resolve the issue. Working in the industry this is totally unacceptable as a level of support. Normal times for fixing something like this last attack should be within 60 minutes of the ticket request. I would have been able to resolve the issue if the server was a virtual machine with administrative control. Moving forward, the server provided through Verio is very old, has limited hardware resources and lacks the necessary software to fight off an attack.

Included are two quotes from different hosting providers, Namecheap and InnoHosting. Namecheap is approximately $113.88 per month, InnoHosting is $175.00 per month, with the main difference between the two being that InnoHosing is a virtual machine that would allow us administrative control. In both of these quotes, you will see a license for cPanel, which is necessary software to block attacks. Both quotes also include server management with 24/7 priority support and are on a month-to-month basis. If we pay annually, there is roughly a 10% discount. We currently have budgeted $1200 a year for hosting services and pay $90 a month for Verio.

To allow ACE to have greater access and control over our server, it is my recommendation that we use InnoHosting and move the website and voting system their platform.

namecheap

Shopping Cart

THE ITEM WAS SUCCESSFULLY ADDED/UPDATED TO THE CART.

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Xeon E3-1220 v3 (8GB RAM, 500GB SATA) UPDATE

for acefhda.org

1 Month ▾

$58.88

100 Mbps port	$0.00
8 GB	$0.00
10 TB	$0.00
CentOS	$0.00
cPanel	$25.00
1 x 500GB SATA	$0.00
Script Installer: None	$0.00
RAID: No	$0.00
Billing Platform: None	$0.00
1 IP	$0.00
Managed	$30.00

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Subtotal $113.88

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Payment Options

InnoHosting

QUOTE

Date: May 4, 2016
Expiration Date: May 31, 2016

To   Christopher M Dubeau
dubeauchristopher@fhda.edu
(650) 949-7484

Description	Qty	Total
KVM – High Volume Server 6 4x Core CPU / 8GB RAM / 120GB Disk Space / 1.2TB Bandwidth / 2x IP Address Data Center: Los Angeles, California	1	$125.00/month
cPanel License	1	$15.00/month
24x7 Basic Server Management (KVM Server)	1	$35.00/month

Subtotal	$175.00/month
Sales Tax	$0.00
Total	$175.00/month